## Volunteer Coin Nomination for Mr. Tracy Stevens Mountain Home Project Office (MHPO), Little Rock District (SWL)

Mr. Tracy Stevens began working as a volunteer for the Mountain Home Project Office on April 13, 2011. Since then, Tracy has done work for Operations and Maintenance (O&M) and Recreation (REC) business lines. His expertise in operating heavy equipment, and his vast knowledge in construction, plumbing, air conditioning repair, and in other areas has made him a huge asset to the project.

Tracy Stevens is a dependable and knowledgeable volunteer who is safety-minded. Tracy has always been willing to do any task, large or small, assigned to him. Demonstrating selfless service, he often goes above and beyond the call of duty as a volunteer. Tracy does everything in a timely and efficient manner, and when a job is completed, it is always done right.

Mr. Stevens has completed several outstanding achievements during his term of service, including his instrumental role in constructing our Volunteer Village by assisting with tree removal, water and sewer line installation, building campsites, gravel placement, and storage building installation. With his help, we are now able to accommodate up to nine volunteer camping units on full-hookup campsites, in addition to our extra park host campsites. This has been crucial to the success of our volunteer program.

Tracy Stevens has continually saved the project office the time and expense of contract costs, and has frequently been called upon to assist with repair and maintenance of facilities. He was part of a two-man volunteer team that completely installed a new water line, from start to finish, which allowed us to offer additional services to the public in Lakeview Park on Bull Shoals Lake. He also assisted with air conditioning system repairs at the project office and in several gatehouses.

Most recently, Mr. Stevens assisted with conducting sign replacement and installation on both Norfork and Bull Shoals lakes, which contributed significantly to public understanding of rules and regulations.

Tracy aided with the planning, installation and maintenance of three new life jacket loaner stations that were built as part of a partnership with the Mountain Home High School Construction Technology Classes. With his help, families are now able to enjoy the service that those stations provide at three of our most popular swim beaches. In addition to his regular duties, Tracy gives back to the local community by assisting with our annual mobility-impaired deer hunt and our annual youth deer hunt every year.

Overall, Tracy Stevens has contributed over 6,680.5 hours of volunteer service, saving the government an estimated \$149,891.47. Tracy is undoubtedly considered a part of the MHPO team. His dedication and loyalty to the Mountain Home Project Office for over 5 consecutive years, without interruption, is most definitely worthy of recognition.

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Kathleen V. Payne, Volunteer Coordinator Mountain Home Project Office, Norfork and Bull Shoals Lakes

Alan Griffin, Chief Ranger, Recreation Section Mountain Home Project Office, Norfork and Bull Shoals Lakes

